

1 COMPLETE THIS FORM

If you wish to return or exchange any items from your order, **please complete this form and include it with your return shipment.**

2 PACK MERCHANDISE

Please make sure that this form and the item(s) you wish to return are included with your return shipment.

3 SHIP

Send your return or exchange to:

**Jack & Lily Footwear
Returns/Exchanges
1680 West 75th Avenue
Vancouver, BC
V6P 6G2 CANADA**

4 PROCESSING

Returns are refunded to the original method of payment.

Once items are received, we will process the return or exchange within 1-2 business days.

ORDER #:

CUSTOMER INFORMATION

ORIGINALLY PURCHASED BY:

NAME	<input type="text"/>
ADDRESS	<input type="text"/>
CITY	<input type="text"/>
PROVINCE	<input type="text"/>
POSTAL CODE	<input type="text"/>
DAYTIME PHONE	<input type="text"/>

SHIPPING INFORMATION (IF DIFFERENT)

NAME	<input type="text"/>
ADDRESS	<input type="text"/>
CITY	<input type="text"/>
PROVINCE	<input type="text"/>
POSTAL CODE	<input type="text"/>
DAYTIME PHONE	<input type="text"/>

RETURNS ONLY

We gladly accept returns within 60 days of original purchase for shoes that are **NEW and UNWORN**. When we process your return, you will be refunded the amount paid for the item(s) including sales tax. Shipping fees are non-refundable.

STYLE SKU	SIZE	QUANTITY	REASON
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

EXCHANGES ONLY

If you want to exchange the item(s) for another style(s), please fill out this section. We do not offer price adjustments on sale items. If exchanging a sale item for a regular priced item, the customer is responsible for paying the price difference. You will be charged \$9.50 plus applicable taxes to ship your new item(s).

STYLE(S) TO BE RETURNED

STYLE SKU	SIZE	QUANTITY
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

NEW STYLES

STYLE SKU	SIZE	QUANTITY
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

AUTHORIZATION

We require your credit card information to process exchanges, as credit card information is not kept on file.

CREDIT CARD TYPE	<input type="text"/>
NUMBER	<input type="text"/>
EXPIRY	<input type="text"/>
CVC#	<input type="text"/>

Please call me for my credit card information

PHONE